



## CONTACT YOUR GP ONLINE

Your GP practice is taking part in a research study that gives patients a new way of contacting the practice using PATCHS. This is an online consultation system that enables patients to request help from their GP practice online. Depending on your request, you may be offered a face-to-face appointment or you may not even need to come to the practice.

You can access PATCHS from your GP practice website or by downloading the mobile app. You can still contact your GP in the normal way if you prefer not to use PATCHS.

PATCHS aims to help patients get the right help from the GP practice at the right time.

A team from the University of Manchester are carrying out this research. They are very keen to hear patients' thoughts on PATCHS, whether you choose to use it or not. We are looking for patients to take part in interviews, which will be done over the telephone. We can call you at a time that is most convenient for you.

If you are interested or for further information please contact:  
Dr Sarah Darley (University of Manchester)  
Email: [sarah.darley@manchester.ac.uk](mailto:sarah.darley@manchester.ac.uk)  
We look forward to hearing from you.